

CHAPMAN HOTEL

COVID 19 Protocols

1. Do visitors need a health certificate (i.e. a test) prior to arrival?	no
2. Do you perform temperature checks upon guests' arrivals?	Yes, to all guests
3. Do you ensure contactless check-in/check-out?	other
4. Do the hotel's main entrance doors open automatically?	no
5. Cleaning - Is there an option for no in-room housekeeping during a guest's stay?	yes
6. Do you allow fresh air to enter the rooms by leaving the windows open between departures and arrivals?	Yes
7. Does the cleaning crew wear appropriate personal protective equipment?	yes
8. Do you sanitize the common areas?	Yes, multiple times per day
9. Are guests' luggage and belongings disinfected upon arrival?	no
10. Do you sanitize guests' keys/cards?	yes
11. Do you provide thorough cleaning of the rooms?	Yes
12. Are all employees trained and monitored to follow a cleaning protocol?	Yes
13. Do you use disinfectants approved by regulatory authorities that kill the COVID-19 virus?	yes
14. Do you disinfect high touch areas in guest rooms including light switches and door handles?	yes
15. Limitations- Are elevator rides limited?	There are no elevators
16. Is furniture in public areas arranged to allow more space for distancing?	yes
17. Are guest rooms allowed to be accessed until check-in after they were cleaned?	no
18. Do you allow people who don't stay or work at the hotel to enter its premises?	no
19. Do you allow people who don't stay at the hotel to enter the rooms?	no
20. Do you allow people who don't stay at the hotel to enter the rooms?	no
21. Have you altered check-in / check-out hours to allow more time between departures and arrivals?	yes
22. Accessories	yes
23. Do you provide medical kits (masks, gloves and sanitizer) to the staff?	yes
24. Do you provide disinfecting wipes in each room?	no
25. Is there a sanitizing sprayer for shoes outside each room?	no
26. Do you have any signage in lobbies to remind guests to maintain social distancing	yes

protocols?	
27. Do you use delivery robots to get stuff to guests' rooms?	no
28. Are carpets removed from guest rooms?	yes
29. Are unnecessary items removed from guest rooms, such as decorative pillows, bed scarves, paper notepads and pens?	yes
30. Are air purification and sanitization devices installed?	Yes, in public areas
31. Are linens, towels and laundry washed in accordance with the official guidelines?	yes
32. Food & Beverage Service	yes
33. Do you offer pre-made boxed meals to guests	
34. Do you offer single-serve options instead of buffets for breakfast?	yes
35. Do you offer contactless delivery for in-room dining	No
36. Protocols & Certifications	yes
37. Has there been a person appointed to supervise the correct implementation of the measures?	yes
38. Do you check temperature for all onsite staff on a scheduled basis?	yes
39. Do your staff practice social distancing guidelines?	yes
40. Is there a doctor available either on-site or on-call?	yes